GMO

GMO Netherlands B.V.

GMO Netherlands B.V. ("GMO Netherlands"), authorized by the Netherlands Authority for the Financial Markets, has complaints procedures in place. These procedures detail the processes in place within GMO Netherlands for the prompt and careful handling of complaints.

If you are a client or potential client of GMO Netherlands you are entitled to make a complaint free of charge by sending an email to ComplaintsOfficer@gmo.com or by post to GMO Netherlands, 109-115 Gustav Mahlerplein, Level 26, 1082 MS, Amsterdam. You may also contact GMO Netherlands for further information about GMO Netherlands' complaints handling procedures.

GMO Netherlands will consider any complaint received in accordance with its complaints procedures. GMO Netherlands aims to respond to any complaint received within four weeks, or earlier if practicable.