



## **GMO UK Limited**

GMO UK Limited (“GMO UK”), a FCA regulated firm, has complaints procedures in place. These procedures detail the appropriate and effective handling of complaints with the aim of ensuring that we respond promptly and fairly.

If you are an investor invested in GMO managed products serviced by GMO UK, you are entitled to make a complaint free of charge by sending an email to [ComplaintsOfficer@gmo.com](mailto:ComplaintsOfficer@gmo.com) or by post to GMO UK Limited, Number 1 London Bridge, London, SE1 9BG, UK. You may also contact GMO UK for further information about GMO UK’s complaints handling procedures.

GMO UK will consider any complaint received in accordance with its complaints procedures. GMO UK aims to respond to any complaint received within eight weeks, or earlier if practicable.

You also have the right to refer the complaint to the Financial Services Ombudsman (“FOS”) for an independent review if you are not satisfied with the final response received. The complaint should be referred to the FOS within six months from the date of our final response. The contact details are:  
The Financial Ombudsman Service, Exchange Tower London E14 9SR  
Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk) E-mail: [complaint.info@financial\\_ombudsman.org.uk](mailto:complaint.info@financial_ombudsman.org.uk)  
Tel: 0800 023 4567 or 0300 123 9123.